



Transit Advisory Board
Thursday, September 8, 2022
4:00pm-5:30 pm

In Person Meeting at
Alvarado Transportation Center
100 1st St SW
2nd Floor, Santa Fe Training/Conference Room
Albuquerque, NM 87102

Virtual Meeting (Online) Via ZOOM
Meeting ID: 874 6831 5634
Phone#: 1 669 900 6833 or 1 253 215 8782

Members Present

Christopher Ramirez, Chair (ZOOM); Patricia Salisbury, Vice-Chair (ZOOM); Harris Balkin (ZOOM); Ryan Lee Haack (ABSENT); Jennifer Jackson (ZOOM); Don McIver (ABSENT); Rikk Murphy (ZOOM); Steve Pilon (ZOOM); Jacqueline Smith, PTAB (ABSENT)

Staff Members Present

Carrie Barkhurst, Senior Planner (ZOOM); Andrew DeGarmo, Principal Planner (ZOOM); Raul de Lara, Marketing Manager, Outreach Coordinator (ZOOM); Megan Holcomb, Marketing & Communications Specialist (ZOOM); Leslie Keener, Director (ZOOM); Margaret Lucero, Executive Assistant (ATC/ZOOM), Bobby Sisneros, Deputy Director (ZOOM);

Visitors Present

Patrick Martin (ZOOM) Peter Rice, Downtown Albuquerque News (ZOOM), Albert Lee (ZOOM); Aaron Sussman, Toole Design (ZOOM); Michelle Poyourow, Jarrett Walker & Associates (ZOOM), Dionna Arellano, Constituent Service Rep (ZOOM), Walter Fazio (ZOOM), TAS (ZOOM), 505-730-6426 (ZOOM)

Land Acknowledgement

Chair Ramirez started meeting with a land acknowledgement. The City of Albuquerque is on indigenous land and referred to as Tiwa land. That is currently represented by Sandia and Isleta pueblos. We ask for permission and blessing for us to be here and serve the community.

Call to Order

Christopher Ramirez, Chair, began the meeting at 4:04pm.

Approval of Agenda or Additions

Chair Ramirez asked for a motion to approve the agenda. Patricia Salisbury motioned to approve the agenda, Harris Balkin 2nd the motion. The motion was voice approved by Harris Balkin, Jennifer Jackson, Rikk Murphy, Steve Pilon and Patricia Salisbury.

Approval of Minutes

Chair Ramirez asked for a motion to approve the August 11 minutes. Harris Balkin motioned to approve the meeting minutes, Rikk Murphy 2nd the motion. The motion was voice approved by Harris Balkin, Jennifer Jackson, Rikk Murphy, Steve Pilon and Patricia Salisbury.

Public Comment – *Reminder there is a 2 minute limit on Public Comment(s).*

Walter Fazio: When will service resume on base? We are eager to have full bus service. I would encourage looking at other policies of other cities on electric scooters.

Patrick Martin: 2nd what Walter said about e-scooters, they're not any more dangerous than other things brought on the bus. Frequent service on Central was incredible.

TAB Chairperson's Report – Christopher Ramirez, Chair

Christopher Ramirez: Patricia is reaching out to senior centers for bus rider engagement. Our mission is to make public transportation the number one choice to get around Albuquerque. I welcome staff and members to think outside the box to engage bus riders.

Zero fares is important to transit equity and making sure we have the routes and frequency that we need to achieve transit equity for city of Albuquerque.

Director's Report-Leslie Keener, Director

Leslie Keener: *Shared screen on Zero Fares report <https://www.cabq.gov/transit/our-department/reports>*
Zero Fares report is also on our Transit page, Total July ridership 506,346, Total Fixed Route Ridership FY19 to FY22, Ridership by route, Sun van Ridership FY22 13,623 passengers, Sun Van Applications. Security calls by Location, Updates and costs incurred: Maintenance and Operating costs. Overall costs since January 2022 \$1,703,525.31

Action Items:

Christopher Ramirez opened floor to nominations for Chair and Vice-Chair of Transit Advisory Board.

- Patricia nominated Christopher Ramirez for Chair
- Rikk nominated Steve Pilon for Vice-Chair
- Christopher nominated Patricia for Vice-Chair

Vote for position for Chair:

Harris Balkin- yes
Jenny Jackson-yes
Rikk Murphy-yes
Steve Pilon- yes
Patricia Salisbury-yes

Vote for Vice-chair:

Harris voted for Patricia
Jenny voted for Steve
Rikk voted for Steve
Steve voted for Steve
Patricia voted for Patricia

Christopher Ramirez was voted as Chair and Steve Pilon was voted as Vice-Chair

Michelle Poyourow: *shared screen Transit Existing Conditions Report August 2022*

See link below for access to report. You can also access it on TAB website

<https://abqrideforward.com/reports-documents/>

Aaron Sussman: *shared screen Public Engagement Phase#1 Update*

Phase#1 September –October, share information about study, outline general types of service design options that ABQRIDE could provide,

Phase#2 Feedback on network design scenarios, late winter/spring 2023

Phase#3 Next steps and plan implementation, summer 2023

Stakeholder workshop#1 planned for September 27

Community Presentations:

Greater Albuquerque Active Transportation Committee 9/12

Urban Wild Coalition 9/15

Virtual Community Meetings: October 5 6-7pm, October 24 12-1pm

Harris Balkin: I'd like to see improvement in communication for passengers that are riding multiple busses around town.

Rikk Murphy: Is there a per route break out on the peak hours?

Steve Pilon: When was data on graph gathered? Do you come back with a plan after public engagement?

Christopher Ramirez: What languages do we need to accommodate for public engagement process? I want to make sure were using all information from all entities that are doing surveys with bus riders. Clarify if data is different from FTA surveys or were they compiled.

Michelle Poyourow: Boarding by time of day is automatically collected Jan –May 2022. In contrast, on board survey of riders collected Feb – March interviewers were counting. After public engagement plan is to design a pair of network alternatives.

Information Items:

Raul de Lara *shared screen Promotion Plan Sept –Jan*

Sept-promote with NM State Fair to promote ART

October- Partner with Papa Murphy 100 pizza giveaway

November- Partner with businesses on ART line during holiday shopping season

December- Promote 57th annual Christmas Eve Luminaria Tour

January- Promote use of ABQ Ride routes

Second Round of Public Comment *(Reminder there is a 2 minute limit on Public Comment(s)).*

Steve Pilon: Regarding state legislature for money to improve service can we talk about that in October?

Albert Lee: Is there any information or programs Transit can offer to help feel safer on busses?

Adjournment

Meeting ended at 5:44 pm

Next Meeting: Thursday, October 13, 2022; 4:00 PM via online (ZOOM) or in person

Below are the chat messages exchanged during the ZOOM Meeting

00:04:17 tas: Good Afternoon
00:10:26 Carrie Barkhurst | ABQ RIDE: Carrie Barkhurst, Senior Planner with ABQ RIDE and working on the Network Plan
00:10:28 Bobby Sisneros (ABQ RIDE): Bobby Sisneros, Transit Deputy Director
00:10:40 Dionna Arellano (she/her): Dionna Arellano - Constituent Services Representative, Mayor's Office
00:10:44 Peter Rice / Downtown Albuquerque News: Peter Rice from Downtown Albuquerque News
00:10:48 Andrew de Garmo (ABQ RIDE): Andrew de Garmo, Principal Planner, ABQ RIDE
00:10:58 Megan Holcomb: Megan Holcomb, Marketing & Communications Coordinator, Transit Department
00:11:05 Raul de Lara: Raul de Lara, Transit Marketing Manager and Outreach Coordinator
00:11:15 Patrick Martin: Patrick Martin - Albuquerque resident, data scientist, and bicycle and transit user
00:11:23 Albert Lee: Albert Lee, Sustainable Transportation Specialist in the Environmental Health Department
00:11:27 Margaret Lucero, Executive Assistant: Margaret Lucero, Executive Assistant, Transit
00:11:30 Walter Fazio: Walter Fazio. I work on base, often biking to work and volunteer with a workplace group promoting bike commuting.

00:11:39 tas: I'm TAS from last month. I ride transit for my daily commute. I live in NE Albuquerque and work on KAFB

00:18:35 tas: I have heard feedback from folks on KAFB that want the rt 2 to come on base and that the 98 regularly comes on base.

00:18:51 Christopher (he or they) Tiwa Lands - Albuquerque: Thanks Walter I know Bobby said that in the past batteries were a limiting factor in the past

00:19:12 Christopher (he or they) Tiwa Lands - Albuquerque: I know Bobby was going to look into this

00:24:30 Patrick Martin: Seconding that -- I have a friend who worked at Chicago CTA and he said it's been really bad for them

00:26:52 Christopher (he or they) Tiwa Lands - Albuquerque: And an eight hour time difference

00:31:57 Christopher (he or they) Tiwa Lands - Albuquerque: Appreciated the graphics on social media. Thanks Raul!

00:35:05 rikk: Can we consider offering service on holidays? A lot of people who rely on transit work and/or need services on holidays.

00:38:31 Leslie Keener: noted on the holidays, as stated earlier we are experiencing driver shortages, roughly a 45% vacancy rate here in ABQ along with very high turnover rates on our drivers. our ops team is working diligently to fill current routes on a daily basis. as we normalize staffing levels we can then begin to look toward holiday service. we are not there yet

00:39:18 rikk: .Thank you Leslie.

00:49:51 Christopher (he or they) Tiwa Lands - Albuquerque: Thanks everyone for

00:53:47 Christopher (he or they) Tiwa Lands - Albuquerque: Thanks everyone for your understanding and flexibility in the voting

00:54:02 steve pilon: May I ask the director about asking for money from upcoming legislative session for capital to improve service

00:55:56 Christopher (he or they) Tiwa Lands - Albuquerque: Yes - thanks Steve we are also hoping to focus on this for the November meeting too

01:00:14 Christopher (he or they) Tiwa Lands - Albuquerque: Appreciate connecting access to transit and transit dependent communities.

01:04:40 Patrick Martin: Q: What are the error bars for the surveys on page 75?

01:12:48 Andrew de Garmo (ABQ RIDE): The orange lines were survey responses from weekdays; the blue ones were responses from weekends. Slightly different responses which are interesting to look at. Is that what you were asking about? (See p. 75 of the report here: <https://abqrideforward.com/wp-content/uploads/2022/09/ABQ-Choices-Report-20220908.pdf>)

01:13:58 Carrie Barkhurst | ABQ RIDE: GAATC 9/12 from 4pm-6pm: <https://cabq.zoom.us/j/85620858548>

01:14:38 Christopher (he or they) Tiwa Lands - Albuquerque: Thanks Aaron and Michelle - I have a list of community groups including other city boards as well as contacts with APS and other institutions too

01:15:12 Patrick Martin: Mainly the "what improvements can be made" question; they are ordered by decreasing popularity, but I'm wondering whether the difference in popularity between different responses is significant (although it's still small enough that even if significant it probably doesn't matter)

01:16:02 Patrick Martin: Also it looks like on the website, the link to the English survey is an outlook safelinks link (copied from an email?) instead of direct to surveymonkey

01:18:28 Christopher (he or they) Tiwa Lands - Albuquerque: Michelle and Aaron can we wait for replies

01:18:52 tas: I concur the Transit app is good.

01:18:58 Patrick Martin: +1 for transit app

01:19:40 Patrick Martin: (and an involved +1 for the data.cabq.gov site that the app uses, ty city)

01:20:14 Christopher (he or they) Tiwa Lands - Albuquerque: Thanks for clarifying. I know there was originally a plan for 09/22 that was moved to 09/27. Margaret could we add an "edit" to clarify that?

01:20:19 Christopher (he or they) Tiwa Lands - Albuquerque: Please and thanks Margaret.

01:21:01 Aaron Sussman, Toole Design Group: Good question regarding the meeting date. We did move the Advisory Committee workshop from 9/22 to 9/27.

01:22:09 Christopher (he or they) Tiwa Lands - Albuquerque: Yes

01:25:55 Albert Lee: Is it possible to share links to this and past months presentation slides from Jarrett Walker & Associates on the Transit Advisory Board website? This is useful information to share with people not in the meeting. Thank you!

01:28:12 tas: I recommend the slides are available on the ABQ Ride website and ABQRideforward

01:30:20 Christopher (he or they) Tiwa Lands - Albuquerque: Thanks Andrew

01:31:32 tas: Thank you

01:35:18 Christopher (he or they) Tiwa Lands - Albuquerque: Thanks for sharing Raul - would like to Transit also lift up how we connect with other city departments (and boards) especially seniors, veterans, people with disabilities and other transit dependent communities

01:37:13 tas: Recommend that ABQ ride has an email listserve for frequent riders. More updates related to routes, those rider engagement things, ABQRideforward, transit board meetings on Facebook & Twitter. A live person to answer emails from riders and Facebook Messenger messages.

01:37:55 Patrick Martin: Q: If I wanted to promote "transit to work" at my work, does ABQRide have already-created materials with like "system at a glance" or stuff like that?

01:38:05 rikk: Balloon Fiesta?

01:38:37 Raul de Lara: rdelara@cabq.gov

01:39:00 Christopher (he or they) Tiwa Lands - Albuquerque: Great idea Rikk!

01:41:01 Jenny Jackson: Hi all, I need to head out-- I have another meeting I'm late for!

01:42:49 Christopher (he or they) Tiwa Lands - Albuquerque: Next meeting: Thursday, October 13 (Bus & Bus Stop Maintenance & Safety)

01:43:53 rikk: Albert, the city council is also looking into safety right now.

01:43:54 tas: I do not believe the free fares have decreased safety. The safety issues existed before the free fares.

01:44:44 Albert Lee: Thanks rik and tas for your feedback

01:46:45 tas: Thank you